

# Welcome to Winslow

Winslow College welcomes you! We will make sure that we will have the support and encouragement as you embark on your academic journey with us!

Winslow College is a Registered Training Organisation (RTO) and nationally recognised educational institute based in Melbourne, Australia, identified as Australia's best student city and one of the best student cities globally in the QS Best Student Cities Ranking for 2023.

We are located in the city's centre, surrounded by cafes, restaurants, and shopping centres, close to Queen Victoria Market and the State Library Victoria and easy access to public transport, including the Free Tram Zone.

Winslow College is committed to teaching skills and knowledge that will empower our students to be successful in their career paths. We offer courses in Management and Hospitality, providing exciting educational opportunities for students from all backgrounds and locations.

We look forward to welcoming you to our campus. We hope you have an enjoyable and rewarding time as a student at Winslow College.

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# Interesting facts about Australia

Melbourne's museums and libraries offer diverse and fascinating collections and exhibits. Intriguing and unique exhibitions, collections and installations can be viewed at the city museums.



# Free tram and integrated public transport

Train, tram, bus and taxi with Free tram zone to move easily around the city.



## Weather that is the envy of Australia

Melbourne is well known for its changeable weather conditions.



# Most vibrant destination in Australia

The waterfront location and nightlife make it the place to be.





#### Best student city in **Australia**

Won 8 years in a row and based on resident happiness, safety, LGBTQI+ inclusivity, top attractions and highest-rated hotels.



#### **Sporting Mad**

Aussie rules football and cricket are the most popular sports in Australia.



#### City of literature, street art, music and theatre

Melbourne prides itself on its internationally recognised breadth, depth and vibrancy of the literary culture.



#### **Melbourne** is the most livable city in Australia

This is awarded to Melbourne for its stability, healthcare, culture and environment, education and infrastructure.



#### **Course Duration:**

**52 Weeks** 

(Including 44 weeks of training and assessment and 8 weeks of break periods)

#### **Mode of Delivery:**

- Face to face
- Self-Study
- Simulated workplace environment

#### **Qualification Overview:**

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts.

Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their workload and the workload of others. They use communication skills to support individuals and teams to meet organisational or enterprise requirements.

They may plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information from a variety of sources.

#### **Who can Enrol:**

Target learners will be mostly International/Overseas students who may possess different education discipline but seek to further develop their skills across a wide range of business skills and functions, with the specific goal of preparing them with the skills for work. Learners could be looking to get the skills to join or re-join the workforce, get better employment opportunities, move into a new career or gain additional skills in their existing career.

#### **Further Study Pathway**

After achieving this qualification students may wish to progress to BSB60420 Advanced Diploma of Leadership and Management.

#### **Employment Outcomes**

Employment may include, but is not limited to;

- **Business Manager**
- Administration Manager
- **Executive Manager**
- Program Manager
- Program Consultant

#### **Entry Requirements:**

There are no formal prerequisites required for entry in the Diploma of Leadership and Management.

However, students entering this course at Winslow College must meet the following entry requirements:

#### **English Language Requirements**

Minimum IELTS score of 6.0 Or PTE score of 51.6 or Certificate IV in EAL or equivalent.\*

\*For equivalency of various English Language proficiency testing, and other forms of equivalency, please refer to the admissions and student selection policy available in the student's handbook (www. winslow.edu.au).

#### **Academic Requirement**

Satisfactory completion of Australian Year 12 or equivalent (for International Students-satisfactory completion of studies in applicant's home country equivalent to an Australian Year 12 qualification is required for entry into all qualifications);

#### Age Requirement

Students must be a minimum age of 18 years or above at the time of course commencement.

#### **Pre-Training Review**

All learners will undertake an initial skills assessment to determine suitability for the course and student needs. The review aims to identify their training needs through questions on previous education or training, the relevance of the course and relevant experience. Determination of course suitability and additional support (if any) will be made by a qualified assessor.

#### Language Literacy and Numeracy (LLN)

All students will be required to complete an LLN assessment prior to the commencement of the course. Winslow College uses the LLN robot platform for the assessment.

All reports, training supplements and recommendations are generated by the LLN Robot system after comparing the learner's ACSF spiky profile to the profile of this course.

#### Hardware/Software requirements

For students to work on assessments, tasks and selfstudy all learners are expected to have access to a laptop or computer with Windows operating system and office application like Microsoft word at their own cost.

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#### **Core Units**

Communicate with influence
Develop critical thinking in others
Lead and manage effective workplace relationships
Manage business operational plans
Develop and use emotional intelligence
Manage team effectiveness

#### **Elective Units\***

BSB0PS505	Manage organisational customer service
BSBLDR522	Manage people performance
BSBWHS521	Ensure a safe workplace for a work area
BSB0PS504	Manage business risk
BSBSUS511	Develop workplace policies and procedures for sustainability
BSBTWK503	Manage meetings



### **Course Duration:** 52 Weeks

(Including 44 weeks of training and assessment and 8 weeks of break periods)

#### **Mode of Delivery:**

- Face to face
- Self-Study
- Simulated workplace environment

#### **Qualification Overview:**

This qualification reflects the role of individuals who apply specialised knowledge and skills, together with experience in leadership and management, across a range of enterprise and industry contexts.

Individuals at this level use initiative and judgement to plan and implement a range of leadership and management functions, with accountability for personal and team outcomes within broad parameters.

They use cognitive and communication skills to identify, analyse and synthesise information from a variety of sources and transfer their knowledge to others, and creative or conceptual skills to express ideas and perspectives or respond to complex problems.

#### **Who can Enrol:**

Target group for this program will be the international applicants over the age of 18, including mature aged applicants who have completed a Diploma or Advanced Diploma from the BSB Training Package (current or superseded equivalent versions); or have two years equivalent full-time relevant workplace experience in an operational or leadership role in an enterprise and wish to progress to the next level in their career.

#### **Further Study Pathway**

After achieving this qualification candidates may undertake and will be eligible to undertake Bachelors' degree, Graduate Diploma or Graduate Certificate qualifications.

#### **Employment Outcomes**

Employment may include, but is not limited to, Executive Officer, Executive Manager, Department Manager, Business Manager, Managing Director, Business Development Manager.

#### **Entry Requirements:**

In addition to entry requirements defined in the training package of a Diploma or Advanced Diploma from the BSB Training Package (current or superseded equivalent versions) being completed, or have two years equivalent full-time relevant workplace experience in an operational or leadership role in an enterprise;

#### **English Language Requirements**

Minimum IELTS score of 6.0 Or PTE score of 51.6 or Certificate IV in EAL or equivalent.\*

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#### **Academic Requirement**

Satisfactory completion of Australian Year 12 or equivalent (for International Students-satisfactory completion of studies in applicant's home country equivalent to an Australian Year 12 qualification is required for entry into all qualifications);

#### Age Requirement

Students must be a minimum age of 18 years or above at the time of course commencement.

#### **Pre-Training Review**

All learners will undertake an initial skills assessment to determine suitability for the course and student needs. The review aims to identify their training needs through questions on previous education or training, the relevance of the course and relevant experience. Determination of course suitability and additional support (if any) will be made by a qualified assessor.

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#### Hardware/Software requirements

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Where needed, Winslow College will provide access to computers/laptops, through an MoU setup with an external IT company.

#### **Core Units**

BSBCRT611	Apply critical thinking for complex problem solving
BSBLDR601	Lead and manage organisational change
BSBLDR602	Provide leadership across the organisation
BSB0PS601	Develop and implement business plans
BSBSTR601	Manage innovation and continuous improvement

#### **Elective Units\***

BSBHRM613	Contribute to the development of learning and development strategies
BSBXCM501	Lead communication in the workplace
BSBHRM614	Contribute to strategic workforce planning
BSBPEF501	Manage personal and professional development
BSBSTR602	Develop organisational strategies





### **Course Duration:** 52 Weeks

(Including 44 weeks of training and assessment and 8 weeks of break periods)

#### **Mode of Delivery:**

- Face to face
- Self-Study
- Simulated workplace environment

#### **Qualification Overview:**

This qualification reflects the role of individuals who apply advanced knowledge and skills in a range of strategic leadership and management roles.

Individuals at this level make high level autonomous decisions and use initiative and judgement to plan and implement a range of leadership and management functions in varied contexts. They have full responsibility and accountability for personal outputs and for the work or function of others.

They use cognitive and creative skills to review, critically analyse, consolidate and synthesise knowledge, in order to generate ideas and provide solutions to complex problems. They use communication skills to demonstrate their understanding of theoretical concepts and to transfer knowledge and ideas to others.

#### **Who can Enrol:**

Target students will be mostly International/Overseas mature aged applicants who wish to further develop or formalise their skills by gaining a Graduate Diploma Qualification.

#### **Further Study Pathway**

After achieving the BSB80320 Graduate Diploma of Strategic Leadership candidates may undertake and will be eligible to undertake a range of other qualifications including:

Masters programs at a higher education facility.

Other specific qualifications in the Business industry that can be reviewed at <a href="https://training.gov.au/Training/">https://training.gov.au/Training/</a> Details/BSB80320

#### **Employment Outcomes**

Employment may include, but is not limited to;

- Managing Director
- Service Director
- · Strategic Director
- General Manager
- · Chief Executive Officer
- Chief Operating Officer

#### **Entry Requirements:**

Entry to this qualification is limited to those applicants who:

Have completed a Diploma or Advanced Diploma qualification in related fields of study and 3 years equivalent full-time relevant workplace experience at a significant level of leadership and management responsibility and/or complexity in an enterprise.

or

Have completed a Bachelor degree in related fields of study and 2 years equivalent full-time relevant workplace experience at a significant level of leadership and management responsibility and/or complexity in an enterprise.

or

Have five years equivalent full-time relevant workplace experience at a significant level of leadership and management responsibility and/or complexity in an enterprise.

#### **English Language Requirements**

Minimum IELTS score of 6.0 Or PTE score of 51.6 or Certificate IV in EAL or equivalent.\*

\*For equivalency of various English Language proficiency testing, and other forms of equivalency, please refer to the admissions and student selection policy available in the student's handbook (www. winslow.edu.au).

#### **Academic Requirement**

Satisfactory completion of Australian Year 12 or equivalent (for International Students-satisfactory completion of studies in applicant's home country equivalent to an Australian Year 12 qualification is required for entry into all qualifications);

#### Age Requirement

Students must be a minimum age of 18 years or above at the time of course commencement.

#### **Pre-Training Review**

All learners will undertake an initial skills assessment to determine suitability for the course and student needs. The review aims to identify their training needs through questions on previous education or training, the relevance of the course and relevant experience. Determination of course suitability and additional support (if any) will be made by a qualified assessor.

#### Language Literacy and Numeracy (LLN)

All students will be required to complete an LLN assessment prior to the commencement of the course. Winslow College uses the LLN robot platform for the assessment.

All reports, training supplements and recommendations are generated by the LLN Robot system after comparing the learner's ACSF spiky profile to the profile of this course.

#### **Hardware/Software requirements**

For students to work on assessments, tasks and selfstudy all learners are expected to have access to a laptop or computer with Windows operating system and office application like Microsoft word at their own cost.

Where needed, Winslow College will provide access to computers/laptops, through an MoU setup with an external IT company.

#### **Core Units**

BSBLDR811	Lead strategic transformation
BSBSTR802	Lead strategic planning processes for an organisation

#### **Elective Units\***

BSBPMG810	Prioritise projects and programs
BSBFIN801	Lead financial strategy development
BSBHRM615	Contribute to the development of diversity and inclusion strategies
BSBLDR812	Develop and cultivate collaborative partnerships and relationships
BSBINS603	Initiate and lead applied research
BSBSTR801	Lead innovative thinking and practice



### Course Duration: 52 Weeks

(Including 44 weeks of training and assessment and 8 weeks of break

#### **Mode of Delivery:**

- Face to face in the
- Practical face to face training will be provided in a commercial training kitchen
- Self-Study
- Work placement

#### **Qualification Overview:**

This qualification reflects the role of cooks who use a wide range of well-developed cookery skills and sound knowledge of kitchen operations to prepare food and menu items. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

Completion of this qualification contributes to recognition as a trade cook.

This qualification provides a pathway to work as a cook in organisations such as restaurants, hotels, clubs, pubs, cafes, and coffee shops.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

#### Who can Enrol:

Target group for this program will be international applicants over the age of 18 who wish to enter the hospitality industry as a commercial cook.

#### **Work Placement:**

Work placement component has been implemented in this strategy to ensure work-based training for the unit SITHCCC043 Work effectively as a cook – for a total of 192 hours.

#### Further Study Pathway:

Students who complete this course may wish to continue their education into a range of Certificate IV qualifications, such as the SIT40521 Certificate IV in Kitchen Management.

#### **Employment Outcomes**

This qualification provides a pathway to work as a commercial cook in organisations such as restaurants, hotels, clubs, pubs, cafés, and coffee shops.

#### **Entry Requirements:**

There are no formal prerequisites required for entry in the Certificate III of Commercial Cookery.

However, students entering this course at Winslow College must meet the following entry requirements:

#### **English Language Requirements**

Minimum IELTS score of 6.0 Or PTE score of 51.6 or Certificate IV in EAL or equivalent.\*

\*For equivalency of various English Language proficiency testing, and other forms of equivalency, please refer to the admissions and student selection policy available in the student's handbook (www. winslow.edu.au).

#### **Academic Requirement**

Satisfactory completion of Australian Year 12 or equivalent (for International Students-satisfactory completion of studies in applicant's home country equivalent to an Australian Year 12 qualification is required for entry into all qualifications);

#### Age Requirement

Students must be a minimum age of 18 years or above at the time of course commencement.

#### **Pre-Trainina Review**

All learners will undertake an initial skills assessment to determine suitability for the course and student needs. The review aims to identify their training needs through questions on previous education or training, the relevance of the course and relevant experience. Determination of course suitability and additional support (if any) will be made by a qualified assessor.

#### Language Literacy and Numeracy (LLN)

All students will be required to complete an LLN assessment prior to the commencement of the course. Winslow College uses the LLN robot platform for the assessment.

All reports, training supplements and recommendations are generated by the LLN Robot system after comparing the learner's ACSF spiky profile to the profile of this course.

#### **Course Specific Requirement**

· Students will need access to a kitchen toolkit which

- includes a chef's uniform, safety shoes, various knives and small equipment. This will be arranged and provided by Winslow College.
- Applicants will need to be physically able to carry out manual handling required to perform tasks involved while undergoing training. As part of this course students are expected to handle complex foods – e.g. cooking of various processed or raw meats, poultry, seafood's, dairy items and student must keep in mind of any religious or dietary barriers to handle such foods before enrolling in this course.

#### **Hardware/Software requirements**

For students to work on assessments, tasks and self-study all learners are expected to have access to a laptop or computer with Windows operating system and office application like Microsoft word at their own cost.

Where needed, Winslow College will provide access to computers/laptops, through an MoU setup with an external IT company.

#### **Core Units**

SITHCCC023	Use food preparation equipment
SITHCCC027	Prepare dishes using basic methods of cookery
SITXFSA005	Use hygienic practices for food safety
SITHCCC029	Prepare stocks, sauces and soups
SITHCCC030	Prepare vegetable, fruit, eggs and farinaceous dishes
SITHCCC035	Prepare poultry dishes
SITHCCC036	Prepare meat dishes
SITHCCC037	Prepare seafood dishes
SITHCCC041	Produce cakes, pastries and breads
SITHCCC042	Prepare food to meet special dietary requirements
SITHCCC043	Work effectively as a cook
SITHKOP009	Clean kitchen premises and equipment
SITHKOP010	Plan and cost recipes
SITHPAT016	Produce desserts
SITHCCC028	Prepare appetisers and salads
SITXFSA006	Participate in safe food handling practices
SITXHRM007	Coach others in job skills
SITXINV006	Receive, store and maintain stock
SITHCCC031	Prepare vegetarian and vegan dishes
SITXWHS005	Participate in safe work practices

#### **Elective Units\***

SITHCCC026	Package prepared foodstuffs
BSBSUS211	Participate in sustainable work practices
SITHCCC025	Prepare and present sandwiches
SITXWHS006	Identify hazards, assess and control safety risks
SITHCCC040	Prepare and serve cheese



#### **Course Duration:**

#### 78 Weeks

(Including 66 weeks of training and assessment and 12 weeks of break periods)

Students will also need to complete a work placement as part of their course. This will be an additional 192 hours to be completed concurrently.

#### **Mode of Delivery:**

- Face to face in the classroom
- Practical face to face training will be provided in a commercial training kitchen
- Self-Study
- Work placement

#### **Qualification Overview:**

This qualification reflects the role of chefs and cooks who have a supervisory or team-leading role in the kitchen. They operate independently or with limited guidance from others and use discretion to solve non-routine problems.

This qualification provides a pathway to work in organisations such as restaurants, hotels, clubs, pubs, cafes and coffee shops, or to run a small business in these sectors.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

#### Who can Enrol:

Target learners will be existing Winslow College students, or those seeking to enrol with Winslow College, who have successfully completed SIT30821 – Certificate III in Commercial Cookery and wish to continue their studies and qualify for chef or chef de partie positions in the hospitality industry.

#### **Work Placement:**

Work placement component has been implemented in this strategy to ensure work-based training of 48 service periods (192 hours) for the unit SITHCCC043 Work effectively as a cook, must be completed via a work placement.

#### Further Study Pathway

Students who complete this course may wish to continue their education in a range of diploma qualifications, such as the SIT50422 Diploma of Hospitality Management.

#### **Employment Outcomes**

This qualification provides a pathway to work in organisations such as restaurants, hotels, clubs, pubs, cafes and coffee shops, or to run a small business in these sectors. Possible job titles include chef and chef de partie.

#### **Entry Requirements:**

There are no formal prerequisites required for entry in the Certificate IV in Kitchen Management.

However, students entering this course at Winslow College must meet the following entry requirements:

#### **English Language Requirements**

Minimum IELTS score of 6.0 Or PTE score of 51.6 or Certificate IV in EAL or equivalent.\*

\*For equivalency of various English Language proficiency testing, and other forms of equivalency, please refer to the admissions and student selection policy available in the student's handbook (www. winslow.edu.au).

#### **Academic Requirement**

Satisfactory completion of Australian Year 12 or equivalent (for International Students-satisfactory completion of studies in applicant's home country equivalent to an Australian Year 12 qualification is required for entry into all qualifications);

#### Age Requirement

Students must be a minimum age of 18 years or above at the time of course commencement.

#### **Pre-Training Review**

All learners will undertake an initial skills assessment to determine suitability for the course and student needs. The review aims to identify their training needs through questions on previous education or training, the relevance of the course and relevant experience. Determination of course suitability and additional support (if any) will be made by a qualified assessor.

#### Language Literacy and Numeracy (LLN)

All students will be required to complete an LLN assessment prior to the commencement of the course. Winslow College uses the LLN robot platform for the assessment.

All reports, training supplements and recommendations are generated by the LLN Robot system after comparing the learner's ACSF spiky profile to the profile of this course.

#### **Course Specific Requirement**

• Students will need access to a kitchen toolkit which includes a chef's uniform, safety shoes, various

- knives and small equipment. This will be arranged and provided by Winslow College.
- Applicants will need to be physically able to carry out manual handling required to perform tasks involved while undergoing training. As part of this course students are expected to handle complex foods

   e.g. cooking of various processed or raw meats, poultry, seafood's, dairy items and student must keep in mind of any religious or dietary barriers to handle such foods before enrolling in this course.

#### Hardware/Software requirements

For students to work on assessments, tasks and selfstudy all learners are expected to have access to a laptop or computer with Windows operating system and office application like Microsoft word at their own cost.

Where needed, Winslow College will provide access to computers/laptops, through an MoU setup with an external IT company.

#### **Core Units**

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SITHCCC023	Use food preparation equipment
SITHCCC027	Prepare dishes using basic methods of cookery
SITHCCC028	Prepare appetisers and salads
SITHCCC029	Prepare stocks, sauces and soups
SITHCCC030	Prepare vegetable, fruit, eggs and farinaceous dishes
SITHCCC031	Prepare vegetarian and vegan dishes
SITHCCC035	Prepare poultry dishes
SITHCCC036	Prepare meat dishes
SITHCCC037	Prepare seafood dishes
SITHCCC041	Produce cakes, pastries and breads
SITHPAT016	Produce desserts
SITHCCC042	Prepare food to meet special dietary requirements
SITHCCC043	Work effectively as a cook
SITHKOP010	Plan and cost recipes
SITXFSA005	Use hygienic practices for food safety
SITXFSA006	Participate in safe food handling practices
SITXINV006	Receive, store and maintain stock
SITHKOP012	Develop recipes for special dietary requirements
SITHKOP013	Plan cooking operations
SITHKOP015	Design and cost menus
SITXCOM010	Manage conflict
SITXFIN009	Manage finances within a budget
SITXFSA008	Develop and implement a food safety program
SITXHRM008	Roster staff
SITXHRM009	Lead and manage people
SITXMGT004	Monitor work operations
SITXWHS007	Implement and monitor work health and safety practices

#### **Elective Units\***

SITHCCC026	Package prepared foodstuffs
SITXWHS006	Identify hazards, assess and control safety risks
SITHCCC040	Prepare and serve cheese
BSBSUS211	Participate in sustainable work practices
SITXWHS005	Participate in safe work practices
SITHKOP014	Plan catering for events or functions



#### **Course Duration:**

104 Weeks

(Including 88 weeks of training and assessment and 16 weeks of break periods)

#### **Mode of Delivery:**

- Face to face in the classroom
- Practical face to face training will be provided in a commercial training kitchen
- Self-Study
- · Work placement

#### **Qualification Overview:**

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for acquiring targeted skills in accommodation services, cookery, food and beverage and gaming.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

#### **Who can Enrol:**

Target group for this program will be international students who are 18 years and above, (including mature aged clients) who have completed Certificate IV in Kitchen Management qualification and wish to enter the hospitality industry at the middle management level.

#### **Further Study Pathway**

Students who complete this course may wish to continue their education into a range of Advanced Diploma qualifications, such as the SIT60322 Advanced Diploma of Hospitality Management.

#### **Employment Outcomes**

After graduating, you could find employment in the following positions:

- Hospitality manager
- Motel manager
- Sous Chef
- Chef Patissier
- Restaurant manager

#### **Entry Requirements:**

There are no formal prerequisites required for entry in the Diploma of Hospitality Management.

However, students entering this course at Winslow College must meet the following entry requirements:

#### **English Language Requirements**

Minimum IELTS score of 6.0 Or PTE score of 51.6 or Certificate IV in EAL or equivalent.\*

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#### **Academic Requirement**

Satisfactory completion of Australian Year 12 or equivalent (for International Students–satisfactory completion of studies in applicant's home country equivalent to an Australian Year 12 qualification is required for entry into all qualifications);

#### Age Requirement

Students must be a minimum age of 18 years or above at the time of course commencement.

#### **Pre-Training Review**

All learners will undertake an initial skills assessment to determine suitability for the course and student needs. The review aims to identify their training needs through questions on previous education or training, the relevance of the course and relevant experience. Determination of course suitability and additional support (if any) will be made by a qualified assessor.

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#### **Course Specific Requirement**

Applicants will need to be physically able to carry out manual handling required to perform tasks involved while undergoing training. As part of this course students are expected to handle complex foods – e.g. cooking of various processed or raw meats, poultry, seafood's, dairy items and student must keep in mind of any religious or dietary barriers to handle such foods before enrolling in this course.

#### Hardware/Software requirements

For students to work on assessments, tasks and selfstudy all learners are expected to have access to a laptop or computer with Windows operating system and office application like Microsoft word at their own cost.

Where needed, Winslow College will provide access to computers/laptops, through an MoU setup with an external IT company.

#### **Core Units**

SITXCCS015	Enhance customer service experiences
SITXCCS016	Develop and manage quality customer service practices
SITXCOM010	Manage conflict
SITXFIN009	Manage finances within a budget
SITXFIN010	Prepare and monitor budgets
SITXGLC002	Identify and manage legal risks and comply with law
SITXHRM008	Roster staff
SITXHRM009	Lead and manage people
SITXMGT004	Monitor work operations
SITXMGT005	Establish and conduct business relationships
SITXWHS007	Implement and monitor work health and safety practices

#### **Elective Units\***

SITXFSA005	Use hygienic practices for food safety
SITHKOP013	Plan cooking operations
SITHCCC027	Prepare dishes using basic methods of cookery
SITHCCC023	Use food preparation equipment
SITHCCC030	Prepare vegetable, fruit, eggs and farinaceous dishes
SITHCCC028	Prepare appetisers and salads
SITHCCC031	Prepare vegetarian and vegan dishes
SITHCCC035	Prepare poultry dishes
SITHCCC037	Prepare seafood dishes
SITHCCC036	Prepare meat dishes
SITHCCC029	Prepare stocks, sauces and soups
SITHCCC042	Prepare food to meet special dietary requirements
SITHCCC040	Prepare & serve cheese
SITHCCC044	Prepare specialised food items
SITXINV008	Control stock
BSBTWK503	Manage meetings
BSBCMM411	Make presentations

# **How to Apply**





#### **Choose your Course**

Visit our website or go through our brochure and choose the course(s) you want to study.



#### **Check the Entry Requirements**

You need to meet the General Entry requirements and specific requirements to each program. You can check them in the brochure or in each course page in our website.



#### Complete the Application Form

The Application form is available in our website, please fill it out and submit the required documents.



#### Wait to hear back from us

We will process your application based in our Admissions policy and procedures. If your application is approved, you will receive an Offer Letter.



### Accept the offer letter and confirm your enrolment

Once you receive an Offer Letter, you need to confirm your place, by providing any pending documents, sign the offer letter and acceptance letter, make payment and send us payment proof.



### We will issue a Confirmation of Enrolment (CoE)

Wait for us to review and finalise your submission, we will send you Confirmation of Enrolment (CoE).

# **Student Support**



